

# Los Angeles Police Commission

Single Purpose Police Commission Meeting:  
Homeless Initiatives

April 4, 2017

# Homeless Initiatives

## A Collaborative Approach

- Created Homeless Policy
- Standardized First Responder Training
- Implemented New Training Requirements
- Expanded Mental Health Intervention Training
- Launched Four Citywide HOPE Teams
- Created Centralized Resource Center
- Initiated Homeless CompStat
- Initiated Jail In-Reach Programs
- Motel Vouchers designated for distribution by RACR
- Implemented Preservation of Life and NARCAN training with LAFD
- Pilot program with Animal Services to provide emergency shelter for pets
- Chronic Offender Outreach
- City Attorney collaboration for alternative prosecution



# MENTAL HEALTH AND HOMELESS ENGAGEMENT TEAMS

## SMART

The System-wide Mental Assessment Response Team (SMART) was designed to effectively engage and link persons with a mental illness to appropriate services.

## RESET

The Resources Enhancement Services Enforcement Team (RESET) Protects and Serves the Skid Row community by utilizing Outreach and Service Providers.

## HOPE

Homeless Outreach and Proactive Engagement (HOPE) team is a collaboration with City and private entities to address, intervene and impact the homeless population of the City while, at the same time, serving the communities and businesses impacted by their presence.

# Framing of Department Policy

## OFFICE OF THE CHIEF OF POLICE

**SPECIAL ORDER NO. 13**

**June 22, 2016**

**APPROVED BY THE BOARD OF POLICE COMMISSIONERS ON JUNE 21, 2016**

**SUBJECT: POLICY REGARDING POLICE CONTACTS WITH  
PERSONS EXPERIENCING HOMELESSNESS -  
ESTABLISHED**

**PURPOSE:** This Order establishes a policy to ensure that Department personnel are familiar with and recognize the special needs of people experiencing homelessness in the City of Los Angeles. Those experiencing homelessness are among the most vulnerable in society, and contacts by Department personnel often require special consideration and coordinated assistance from multiple government agencies. When called upon to contact an individual experiencing homelessness who was a victim of a crime, witness to a crime, or is suspected of committing a crime, Department personnel must maintain the highest standards of professionalism and take into account the unique circumstances and challenges that homelessness causes for individuals and families.

**DEFINITION:** For purposes of this Order, the terms “homelessness,” “homeless individual,” and “homeless person” shall refer to the following:

Policies from throughout the Country were reviewed and input from various federal, state and local law enforcement organizations were evaluated in creating the LAPD Homeless Policy. The policy includes guidance for line officers on intervention, prevention and enforcement.



# MODUS OPERANDI (MO) CODING DOCUMENT

## OFFICE OF THE CHIEF OF POLICE

**NOTICE**  
1.1

April 5, 2016

**TO:** All Department Personnel

**FROM:** Chief of Police

**SUBJECT:** USING MODUS OPERANDI (MO) CODES FOR HOMELESS CONTACTS

Identified, approved and disseminated a Department-wide Notice reminding personnel to use appropriate MO Codes for Homeless Contacts.



# LA-NAS BASED HOMELESS RESOURCE CENTER

[Home](#) / [Reference Library](#) / Homeless Outreach Proactive Engagement

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## Chief's Message

- [February 2016](#)
- [January 2016](#)
- [December 2015](#)
- [November 2015](#)
- [October 2015](#)
- [September 2015](#)
- [August 2015](#)
- [July 2015](#)
- [June 2015](#)
- [May 2015](#)

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        - [Citywide Homeless Resources and Information](#)

## Homeless Outreach Proactive Engagement

# HOPE

## Homeless Outreach Proactive Engagement

A partnership of the Office of the Mayor, the Office of the City Attorney, the Los Angeles Police Department, the Los Angeles Bureau of Sanitation, and the Los Angeles Homeless Services Authority to deploy a dedicated, flexible team to improve outcomes for unsheltered homeless individuals through increased linkages and engagement, enhance public health and safety, and support communities across the city by keeping public areas clean, safe, and accessible.



## Contacts

- [Webmaster FAQs](#)
- [3-1-1](#)
- [Admin Staff Roster](#)
- [BSSBlueLIFE](#)
- [City Phone Directory](#)
- [Peer Support Roster](#)
- [POST ID List](#)
- [Radio Lookup](#)
- [ROVER e-BOOK](#)

## Notable Links

- [Critical Missing Child](#)
- [Use of Force Review Division](#)
- [Professional Standards Bureau](#)
- [Firearms Qualification for April/May 2017](#)
- [FOD Travel Policies Effective Oct 1, 2016](#)
- [Department Qualification Schedule](#)
- [LAPD Combat Course Video](#)
- [Temporary Suspension of Bonus Qualification](#)
- [ITD Standard Equipment List](#)
- [Virtual Suggestion Box](#)

[More...](#)

## e-Rotator

- [Publications](#)

## Applications

- [ADTS Online](#)
- [AFDR / Incident Tracking](#)
- [CAL-PHOTO/DMV](#)
- [Computer HelpDesk Trouble Tickets](#)
- [Cornerstone OnDemand City of LA Online Training](#)
- [DDES](#)
- [E Learning Management System - LMS](#)
- [E-Forms/LAPDForms](#)
- [e-PCD](#)
- [Electronic Subpoena System](#)
- [Evidence.com](#)
- [ICARS Web](#)
- [InsideLA](#)
- [K.I.T.S.](#)
- [Online Direct Deposit - USE D-TIME](#)
- [Relativity](#)

Officers can readily access homeless related content and resources. This information is updated as additional material is made available.

HOPE Team Coordinators	
Citywide Homeless Coordinator	
Commander Todd Chamberlain (213) 833-3735	
Citywide Homeless Liaisons	
Sergeant Gentle Winter (213) 833-3735	
Senior Lead Officer Monique Contreras (213) 833-3735	
Valley Bureau HOPE Team (Van Nuys Division)	
Sergeant Mike Padilla #31244 (213) 305-9105	
West Bureau HOPE Team (Pacific Division)	
Sergeant Michael Fox #34582 (310) 482-6425 owbhopteam@lapd.lacity.org	
Central Bureau HOPE Team (Hollenbeck Division)	
Sergeant Arturo Siguenas #33808 (323) 342-4151/52/53	
South Bureau HOPE Team (77th Division)	
Sergeant Marya Mason #34418	

- [Central Bureau Resources](#)
- [Citywide Homeless Resources and Information](#)
- [Enforcement and Legal Considerations](#)
- [Homeless Resource Links](#)
- [Mental Health Services](#)
- [Orders and Notices](#)
- [South Bureau Resources](#)
- [Upcoming Homeless Connect Days and Events](#)
- [Valley Bureau Resources](#)
- [West Bureau Resources](#)



# Homeless Outreach Training

## Internal

### Senior Lead Officer Cross Training Continues

44 officers completed as of January 2017

### SLO Quarterly Homeless Training

OVB 12/15/16 Completed

OCB 1/26/17 Completed

OWB 3/9/17 Completed

OSB scheduled for April 26, 2017

A partner inclusive training including presentations from LASAN, City Attorney, Mental Health Professionals and others.

### Standardized First Responder Training

851 officers completed as of April 2017

### NARCAN

100 Officers trained (Pilot Program)

## Department Wide

### Mental Health Intervention Training

1151 officers completed as of  
March 17, 2017

### LMS Homeless Training

5112 Officers completed

### Homelessness and Policing

A Collaborative Approach  
(POST approved)

### CompStat

Three Homeless CompStat Sessions with  
partners from the City, County and  
State.



# HOPE Teams

The HOPE Team concept was created, framed and developed by the LAPD Homelessness Coordinator. The teams work in collaboration with City and private entities to address, intervene and impact the homeless population of the City while, at the same time, serving the communities and businesses impacted by their presence.

- Operations-Valley Bureau (May 16, 2016)
- Operations-Central Bureau and Operations-West Bureau (August 8, 2016)
- Operations-South Bureau (October 3, 2016)
- LAPD has committed 4 supervisors and 38 officers to these teams.

# HOPE Teams

Multidisciplinary HOPE Teams are a collaboration of LASAN, LAPD, LAHSA and many others. Teams operate in virtually every part of the City.

- HOPE teams are made up of:
  - A LASAN Rapid Response Team
  - A LAHSA Response Team
  - LAPD HOPE

Since inception the HOPE Teams have:

- Assisted over 390 people with housing or shelter
- Logged over 48,000 LAPD hours
- Contacted over 7,500 homeless
- Completed over 1150 Clean-ups with sanitation
- Made 101 Felony arrests
- Made 163 Misdemeanor arrests
- Created standardized policies, training, & practices
- Built and maintained relationships with broad consortium of stakeholders



# HOPE

## Rapid Response Teams

The LASAN HOPE Rapid Response Teams are comprised of:

- Two Watershed Protection Environmental Compliance Officers;
- One Refuse Collection Truck Operator;
- One Maintenance Laborer; and
- One Ambassador Truck

With the LASAN component the LAPD HOPE team can:

- Remove Bulky items connected to homeless encampments;
- Take enforcement action for blocked entrance/exits; and
- Remedy ADA Violations.

# HOPE Team Recap 2017

	OSB	OWB	OVB	OCB	Total
Contacts	144	1394	323	1898	3759
Field Interview	80	581	300	630	1591
LAHSA Contact Card	30	175	107	314	626
Referrals	19	242	140	314	715
Refusal of service	82	1055	183	435	1755
5150 WIC	2	4	0	1	7
Mental Illness	30	129	39	403	601
Substance Abuse	54	208	102	784	1148
Veteran	3	46	15	34	98
Gang Member	1	2	16	138	157
Parole	0	16	4	16	36
Probation	4	64	74	215	357
Super User	0	2	0	0	2
Felony Arrest	0	11	0	11	22
Misdemeanor Arrest	3	19	14	37	73
Felony Warrant Arrest	3	8	6	11	23
Misdemeanor Warrant Arrest	3	11	4	7	25
Release from Custody	1	65	34	52	152
Citation	7	8	3	1	19
Parker	1	18	28	114	161
Clean-up with LASAN	54	92	44	449	639
Shelter	4	53	4	45	106
Motel with Housing Plan	0	3	11	2	16
VA Housing	0	1	2	0	3
Returned to Family	2	2	2	2	8
Transitional Long Term Housing	0	0	15	3	18
Other Services	0	22	4	634	660
Short Term Detox	0	5	0	0	5
6+ Month Detox	2	1	4	0	7



# HOPE Teams

## A Case Study

### The Problem

Sidewalks along the 110 freeway were largely impassible because they had become storage facilities for bulky items and improvised structures. Hazardous waste was accumulating on the median below the overpass.

### HOPE Teams

Operations-South Bureau HOPE Teams, including the Rapid Response units, removed and discarded bulky items and trash.

### Conclusion

Today the sidewalks are clear and can be used for foot traffic.





# HOMELESSNESS COMPSTAT



*What's working and why?*

*What's not working and why?*

*If it's not working how do we, or should we, fix it?*

*What new strategies should be implemented?*

LOS ANGELES POLICE DEPARTMENT

COMPSTAT



Los Angeles Police Department  
**Homeless Vics/Susps by Part I Crime**  
**2015**

<b>CITYWIDE TOTAL</b>	17	6	85	29	298	331	584	693	984	1,059	8	99	0	13	8	62	273	497	289	671	1,273	1,730
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**Homeless Vics/Susps by Part I Crime**  
**YTD 2016 (Thru 12/31)**

Bureaus / Areas	Homicide		Rape		Robbery		Agg Assault		Total Violent		Burglary		Motor Veh Theft		BTFV		Theft		Total Property		Total Part I Crimes	
	Vlct	Susp	Vlct	Susp	Vlct	Susp	Vlct	Susp	Vlct	Susp	Vlct	Susp	Vlct	Susp	Vlct	Susp	Vlct	Susp	Vlct	Susp	Vlct	Susp
<b>OCB</b>																						
Central	4	4	30	17	108	130	209	232	351	383	1	18	0	4	4	25	145	260	150	307	501	690
Rampart	5	6	7	4	36	55	59	48	107	113	0	8	0	1	0	6	12	45	12	60	119	173
Hollenbeck	0	1	8	3	7	5	27	34	42	43	1	5	0	1	0	2	6	15	7	23	49	66
Northeast	0	0	2	0	7	15	20	31	29	46	2	8	0	1	0	2	1	29	3	40	32	86
Newton	0	0	2	1	18	12	61	86	81	99	0	8	0	4	0	10	8	12	8	34	89	133
<b>OCB Total</b>	<b>9</b>	<b>11</b>	<b>49</b>	<b>25</b>	<b>176</b>	<b>217</b>	<b>376</b>	<b>431</b>	<b>610</b>	<b>684</b>	<b>4</b>	<b>47</b>	<b>0</b>	<b>11</b>	<b>4</b>	<b>45</b>	<b>172</b>	<b>361</b>	<b>180</b>	<b>464</b>	<b>790</b>	<b>1,148</b>
<b>OSB</b>																						
Southwest	0	0	4	1	10	8	24	37	38	46	0	3	0	1	0	2	7	49	7	55	45	101
Harbor	0	1	6	2	9	11	18	22	33	36	0	15	0	2	0	2	8	30	8	49	41	85
77th Street	0	1	1	0	4	15	27	36	32	52	0	7	0	2	0	7	4	17	4	33	36	85
Southeast	1	0	5	2	3	17	24	17	33	36	0	2	0	3	0	2	4	5	4	12	37	48
<b>OSB Total</b>	<b>1</b>	<b>2</b>	<b>16</b>	<b>5</b>	<b>26</b>	<b>51</b>	<b>93</b>	<b>112</b>	<b>136</b>	<b>170</b>	<b>0</b>	<b>27</b>	<b>0</b>	<b>8</b>	<b>0</b>	<b>13</b>	<b>23</b>	<b>101</b>	<b>23</b>	<b>149</b>	<b>159</b>	<b>319</b>
<b>OVB</b>																						
Van Nuys	0	0	2	3	8	20	18	26	28	49	1	5	0	1	0	1	12	26	13	33	41	82
West Valley	0	0	2	0	7	15	15	25	24	40	1	10	0	2	0	3	3	22	4	37	28	77
N. Hollywood	1	0	5	2	12	22	42	73	60	97	1	14	1	3	1	3	10	59	13	79	73	176
Foothill	0	0	5	0	10	19	26	30	41	49	0	2	0	2	0	1	2	2	2	7	43	56
Devonshire	0	0	2	0	3	6	11	11	16	17	0	5	0	0	1	4	8	8	9	17	25	34
Mission	1	0	2	2	9	11	29	29	41	42	0	0	0	0	0	0	3	4	3	4	44	46
Topanga	0	0	1	0	4	9	7	9	12	18	0	4	0	1	0	2	6	17	6	24	18	42
<b>OVB Total</b>	<b>2</b>	<b>0</b>	<b>19</b>	<b>7</b>	<b>53</b>	<b>102</b>	<b>148</b>	<b>203</b>	<b>222</b>	<b>312</b>	<b>3</b>	<b>40</b>	<b>1</b>	<b>9</b>	<b>2</b>	<b>14</b>	<b>44</b>	<b>138</b>	<b>50</b>	<b>201</b>	<b>272</b>	<b>513</b>
<b>OWB</b>																						
Hollywood	0	0	3	1	12	17	14	34	29	52	0	6	0	0	0	1	6	18	6	25	35	77
Wilshire	0	0	0	1	0	0	2	0	2	1	0	0	0	0	0	0	2	0	2	0	4	1
West L.A.	0	0	3	0	14	26	27	47	44	73	0	20	0	2	2	9	17	51	19	82	63	155
Pacific	0	0	4	1	10	32	55	68	69	101	0	20	0	3	0	10	10	26	10	59	79	160
Olympic	0	0	3	1	13	16	33	59	49	76	3	15	0	2	1	5	11	36	15	58	64	134
<b>OWB Total</b>	<b>0</b>	<b>0</b>	<b>13</b>	<b>4</b>	<b>49</b>	<b>91</b>	<b>131</b>	<b>208</b>	<b>193</b>	<b>303</b>	<b>3</b>	<b>61</b>	<b>0</b>	<b>7</b>	<b>3</b>	<b>25</b>	<b>46</b>	<b>131</b>	<b>52</b>	<b>224</b>	<b>245</b>	<b>527</b>
<b>CITYWIDE TOTAL</b>	<b>12</b>	<b>13</b>	<b>97</b>	<b>41</b>	<b>304</b>	<b>461</b>	<b>748</b>	<b>954</b>	<b>1,161</b>	<b>1,469</b>	<b>10</b>	<b>175</b>	<b>1</b>	<b>35</b>	<b>9</b>	<b>97</b>	<b>285</b>	<b>731</b>	<b>305</b>	<b>1,038</b>	<b>1,466</b>	<b>2,507</b>

**YTD 2017 (Thru 04/01)**

<b>CITYWIDE TOTAL</b>	6	6	31	13	58	121	163	222	258	362	2	60	0	18	4	30	57	214	63	322	321	684
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NY 2004 - Susp is Homeless Transient  
 NY 2004 - Susp is Homeless Transient

January 9, 2018  
 August 4, 2018

# Uses of Force

The HOPE Teams are not primarily an enforcement based team. Rather, enforcement is generally a recourse only after all other reasonable alternatives have been exhausted.

The Department averages about 1.7 uses of force per every 100 arrests. By contrast, HOPE Teams have had over 9,000 contacts since their inception last year with only 1 Use of Force during that time. The HOPE teams average approximately 0.5 Uses of Force per 100 arrests.

RESET, with its larger cadre of officers and higher incidence of mental illness, have had 70 Uses of Force since 2016.

LAPD Use of Force 2016-2017		
City-wide	RESET	HOPE
1691	70	1



# Jail In-Reach

Program inception date: January 27, 2017:

Currently Operating at 2 locations:

- Metropolitan Detention Center  
Facilitated the Program on 9 occasions  
Contacted 92 inmates  
Of the 92 contacted 47 consented to be interviewed
- Van Nuys Jail  
Facilitated the Program on 8 occasions:  
Contacted 77 inmates  
of the 77 contacted 37 consented to be interviewed

# Enforcement Principles



**Crime**

**Community  
Complaints**

**Council  
Concerns**





# Storage of Personal Property

## 56.11 LAMC

### 56.11 LAMC—SANITATION DRIVEN, LAW ENFORCEMENT SUPPORTED, HOMELESS ORIENTED

**56.11(10)(c) LAMC**  
**Refused to remove  
attachment**

**LAPD may enforce  
without BOS**

**56.11(10)(b) LAMC**  
**Refused to take down  
tent**

**LAPD may enforce  
without BOS**

**56.11(10)(a) LAMC**  
**Resisted Sanitation  
from removing  
personal property**

**LAPD may enforce  
only with BOS**

**56.11(10)(d) LAMC**  
**Resisted Sanitation  
from removing bulky  
items**

**LAPD may enforce  
only with BOS**

# Vehicle Dwelling--85.02 LAMC

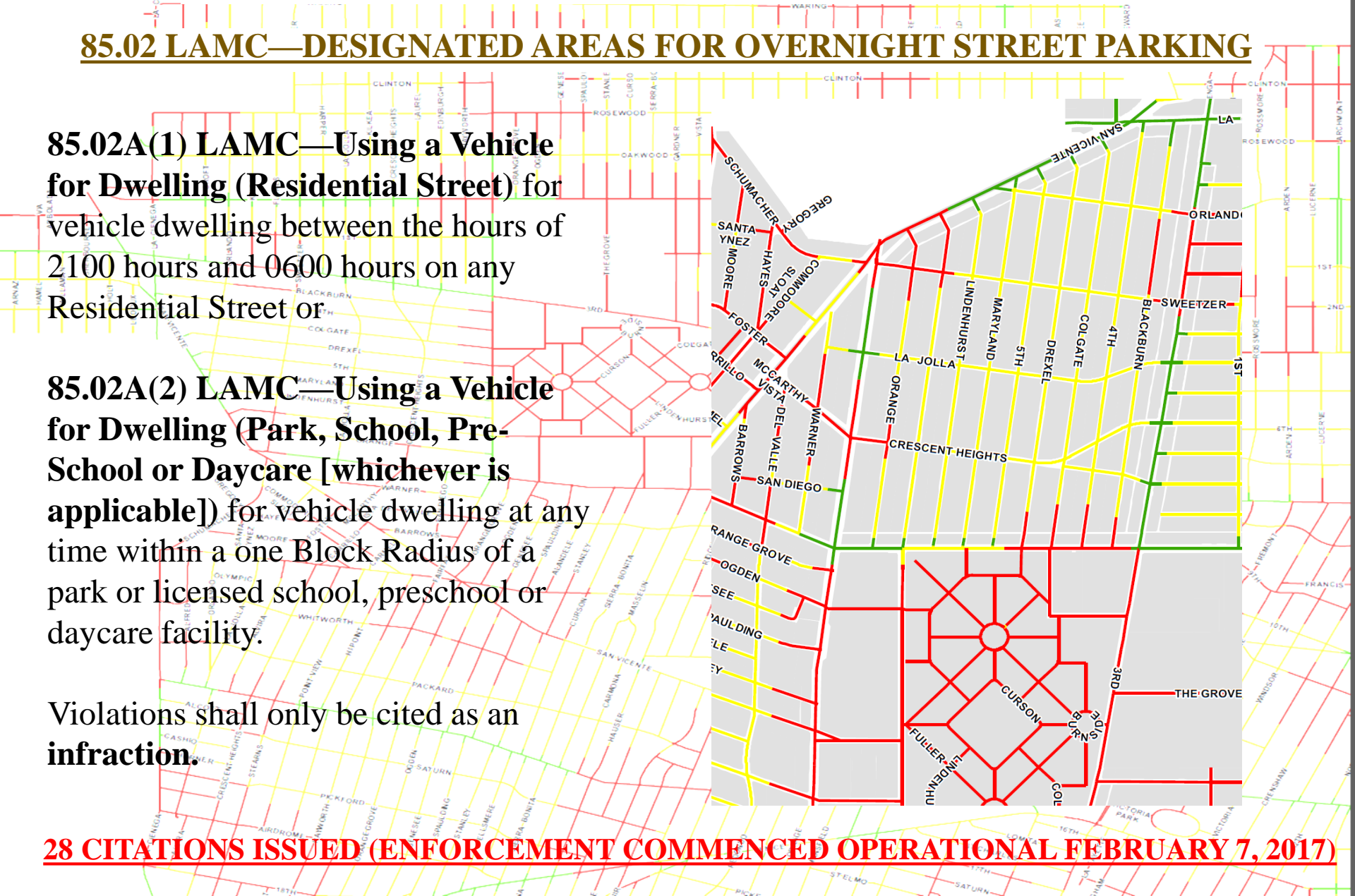
## 85.02 LAMC—DESIGNATED AREAS FOR OVERNIGHT STREET PARKING

**85.02A(1) LAMC—Using a Vehicle for Dwelling (Residential Street)** for vehicle dwelling between the hours of 2100 hours and 0600 hours on any Residential Street or

**85.02A(2) LAMC—Using a Vehicle for Dwelling (Park, School, Pre-School or Daycare [whichever is applicable])** for vehicle dwelling at any time within a one Block Radius of a park or licensed school, preschool or daycare facility.

Violations shall only be cited as an **infraction.**

**28 CITATIONS ISSUED (ENFORCEMENT COMMENCED OPERATIONAL FEBRUARY 7, 2017)**





# HEALTHY STREETS



Let's work together to keep streets healthy and safe



Have tents down from 6:00 am to 9:00 pm (unless rain)



Please quickly move items when the City comes to clean or make repairs



Keep sidewalks clear so pedestrians and persons in wheelchairs can pass by



Call 9-1-1 to report a crime



Keep a 10 ft. distance from doors and driveways



Call (800) 854-7771 if someone has a mental health crisis



Limit personal property to no more than 60 gallons



Call LAHSA at (213) 225-6581, or 2-1-1, for shelter



Do not fasten or tie anything to private or government property



Call (213) 806-6355 to locate removed items

THANK YOU!

## New Regulations



### Vehicle Dwelling (LAMC 85.02)



**Daytime:** 6 AM to 9 PM  
Persons may live in their vehicles in most areas of the City that are more than 500 feet away from licensed schools, pre-schools, daycare facilities, or parks.



**Nighttime:** 9 PM to 6 AM  
Persons may live in their vehicles in non-residentially zoned areas that are more than 500 feet away from licensed schools, pre-schools, daycare facilities, or parks.



Living in a vehicle is **prohibited at all times** within 500 feet of parks, licensed schools, pre-schools, or daycare facilities.



Persons living in their vehicles must comply with all posted parking restrictions at all times.



For assistance with general questions please call 3-1-1 or email: [311@lacity.org](mailto:311@lacity.org)



New regulations are in effect beginning Saturday, January 7, 2017. Enforcement will begin in early February.



Printed maps displaying where vehicle living is restricted are available at City Hall downtown, City Hall Van Nuys, local libraries and community police stations. Maps also available on the City's website at:

[www.lacity.org/vehicledwelling](http://www.lacity.org/vehicledwelling)

Maps will be updated periodically.

# Chronic Offender Letters

## Modeled on the Operation-Ceasefire Strategy

### LOS ANGELES POLICE DEPARTMENT

**CHARLIE BECK**  
Chief of Police



**ERIC GARCETTI**  
Mayor

P. O. Box 30158  
Los Angeles, CA 90030  
Telephone: (213) 838-9810  
TDD: (877) 275-5273  
Ref #: 7.7

April XX, 2017

Los Angeles Police Department  
Operations-Central Bureau

Dear :

Thank you for taking the time to read this letter. Your previous behavior in criminal related activity has recently come under the scrutiny of the LAPD. Operations-Central Bureau, the surrounding community, and other partners are working closely to stop criminal related activity in any form.

We would like to forewarn you about consequences for any continued criminal and/or violent behavior. If you continue to engage in this type of activity in the future, we will pursue charges with the City Attorney or the District Attorney to the highest level possible. We have spoken with prosecutors and received their assurance that repeat offenders will be given special consideration for enhanced prosecution and penalties.

### SERVICE PROVIDORS AND SERVICES

These organizations offer resources like: job counseling, training, and certification; tattoo removal; case management; mental health, substance abuse services; domestic violence assistance; curriculum and education.

### Central Bureau

**LAHSA**-Los Angeles Homeless Services Authority  
Monday-Friday 7:00 a.m. -5:00 p.m.  
(213) 225-658

**Shelter Hotline (24 hours)**  
1 (800) 548-6047

**2-1-1 or visit [www.211la.org](http://www.211la.org)**  
Provides 24hour access to social services referrals

**DMH**-Department of Mental Health  
Mental Health Homeless Referral Contact  
(213) 922-8142

“With that thought in mind, we suggest you reach out to the local service providers listed on the back page, who are willing, and looking forward to, offering you some assistance. These service providers want to help you change your life for the better. Please take this information and use it. Good luck.



## STRENGTHS

- LAPD created and procured:
  - Policies
  - Procedures
  - Training
- Commitment of Resources to Combat Problems

## WEAKNESSES

- Growing Homeless Population
- Legal Issues
  - Lawsuits
  - Injunctions

## THREATS

Continuing Increases in Homeless Population  
Increasing Crime

Better Coordination of Entities

- City
- County
- State
- Federal

## OPPORTUNITIES

We are doing something

- Collecting intelligence
- Identifying chronic offenders
- Identifying anchor points
- Mobile App (LAHSA)
- Motel Vouchers (LAHSA)
- Implementation of **NARCAN** pilot
  - Initial roll-out for Central Area 50 RESET officers
  - Citywide 42 HOPE officers
  - LAFD will provide Initial training for deployment and use
  - LAPD Training Division will assume responsibility Long term training protocols
- OCB to assume responsibility for monitoring and application of NARCAN Pilot program



# Homeless Outreach & Proactive Engagement